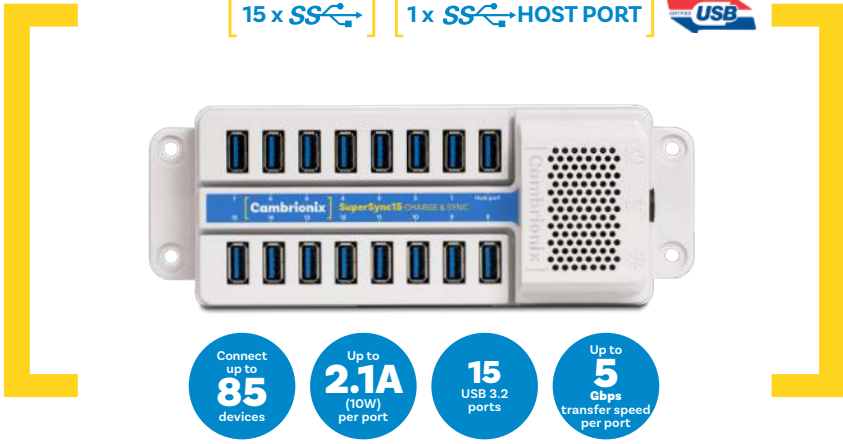


## Fast data transfer with USB 3.2

15 PORTS | USB 3.2 | USB 3.2 HOST PORT  
5GBPS | 2.1A (10W) PER PORT

MANAGED CHARGE & SYNC

DESKTOP



### Ready to use.

Built around USB 3.2, the SuperSync15 is designed for your desktop. It's space-saving design with a footprint delivers powerful performance, with super-speed connection for fast data transfer and efficient charging.

### Fully charged.

15 ports all charging at up to 2.1A (10W) per port from one socket.

### Safety built in

UL listed, ensuring the highest level of safety.

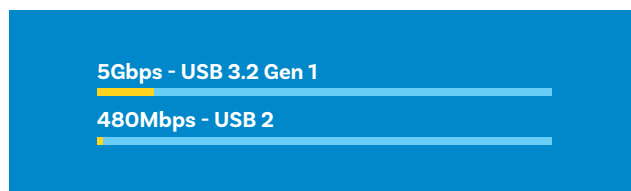
### Smart technology

Transfer data to multiple devices at once without having to rely on an MDM to keep devices up to date.

### Guaranteed power. Consistent, unique performance

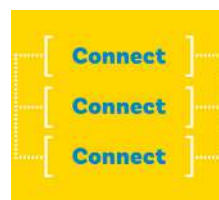
Connect USB 3.2 devices and each port will deliver 5Gbps. Connect USB 2 devices and each port will deliver the maximum 480Mbps to each port.

Up to 10 times faster than USB 2.



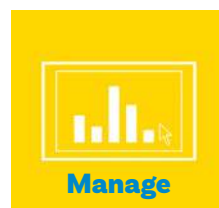
### Not all hubs are created equal.

Charge and transfer data at the same time with the managed USB hub that delivers high-speed charging and syncing. Or adjust settings to your own requirements.



### Scale to meet your needs.

Connect six hubs and up to 85 devices from one host computer without being affected by the endpoint limitation.



### Understand. Evaluate.

Three interfaces to manage and monitor what each device is doing exactly when and how you want to:

- LiveViewer
- API
- Command Line Instructions



### 24/7/365 charging reliability.

Charge and sync data continuously with this SuperSpeed USB 3 industrial managed USB hub.

- 15 x USB 3.2 ports;
- 1 x USB 3.2 host computer connection



### Future proof.

Our intelligent charging algorithm can be updated to support new devices and charging protocols, ensuring your hub keeps up with market changes.

# Using the [ SUPERSYNC15 ]

## Charging without connecting to a host computer

When the hub is switched on (and not connected to a local host computer) it is automatically configured to charge devices using its intelligent charging algorithm. Once the devices are connected, the algorithm will detect the highest charge rate allowable for each attached device.

Once our automatic profiling has completed, charging at the optimum rate specified by the manufacturer (up to 2.1 Amps) will begin.

### Charging Profiles

There are a number of profiles built into our hubs. We do not recommend that users change the profile settings in NVRAM (or by other means) unless they are required to offer a 'fixed profile' to their device in order to prevent the device misbehaving. Contact us for more information about changing the profile settings on our USB hubs.

1. 2.1A (Apple)
2. BC1.2 Standard (This covers the majority of Android phones and other devices)
3. Samsung
4. 2.1A (Apple and others with longer timeout)
5. 1.0A (Typically used by Apple)

## Using when connected to a host computer

When a local (host) computer is attached, the host can control the operation of each individual port using our software. Device charging and synchronisation can be monitored through our own LiveViewer App or Application Programming Interface (API) software or via Command Line Interface (CLI).

### Charging

When connected to a local computer, the SuperSync15 defaults to Sync mode and charge currents are determined according to USB Implementers Forum (USB-IF) SuperSpeed USB3.2 specifications.

If the attached device complies with USB-IF Battery Charging specification BC1.2 and supports Charging Downstream Port (CDP), the SuperSync15 can provide high-speed charging at 1.5A. If the connected device does not comply with BC1.2, the charge current will be limited to 500mA in compliance with USB specifications.

### Data Transfer

To transfer data, install applications, restore or update attached mobile devices, a data connection to a local host computer is required. The SuperSync15 works independently to the Operating System (OS) and data transfer can be performed on all common operating systems, such as MacOS, Windows and Linux, with the software of your choice to transfer data or manage the devices.

In order to transfer data, connect host port to your local (host) computer using a Type-A to Type-A USB 3 compliant cable. Any devices connected to the TS3-16 will now appear as if they were connected to the host computer's USB port. The SuperSync15 is fully compliant with Super-Speed USB3.0 and supports data transfer at speeds up to 5Gbps. The red power LED may flicker when the SuperSync15 is syncing to indicate internal processor activity.

## Specifications

<b>Input Voltage:</b>	12Vdc
<b>Input Current:</b>	15A
<b>Input Connection:</b>	4-pin DIN
<b>Output Voltage:</b>	5.2V
<b>Output Current:</b>	2.1A Max per Port
<b>Output Power:</b>	10W Max per Port
<b>Output Power (Total):</b>	163.8W Maximum

<b>Input/Output Connectors:</b>	16 x USB Type-A, 1 x 4-pin DIN
<b>Ambient Operating Temperature Range:</b>	0 – 35°C
<b>Relative humidity:</b>	5% to 95% non-condensing

<b>Dimensions (approx.):</b>	198.4 long x 73 wide x 40 high mm
<b>Approximate weight: Supplied with:</b>	1.6 kg including separate PSU Country appropriate mains cable.
<b>Accessories:</b>	Type-A to Type-A USB 3 cables

### Power Supply

<b>Input Voltage:</b>	100-250Vdc
<b>Input Current:</b>	2.5A @ 115 Vac
<b>Input Frequency:</b>	50-60Hz
<b>Input Connector:</b>	C14
<b>Output Voltage:</b>	12Vdc
<b>Output Current:</b>	15A
<b>Output Power:</b>	180W
<b>Output Connector:</b>	4-pin DIN

## Certifications

- Independently safety tested by the Underwriters Laboratory (UL) under file #E346549
- CE Tested and marked
- CB Certificate
- FCC Part 15 Tested and marked
- RoHS Compliant
- China CCC certification, Australian Communications and Media Authority (ACMA) approved
- Japanese PSE certification and Indian BIS (pending)
- Complies with the latest EN60950 safety requirements for ITE
- Housed within a UL94-V0 specification fire enclosure

